



Apartment Movers etc. – America's Best Moving System

Rights and Responsibilities

Explanation of Moving Service's provided by Mover Franchise:

Expedited Service and Exclusive Use of Vehicle: *No additional charge*

Shippers are provided exclusive use of the vehicle. Delivery of shipment is on a specified date, carrier provides same day pick up and delivery, except by exception only. Exceptions may include but are not limited to, shipper requiring special services that require additional time to complete the shipment in a safe manner, Federal and State Hours of Service compliance, severe weather, acts of God, acts of war or unforeseen vehicle problems. Or when prior arrangements to hold shipment are requested by shipper (additional charges may apply).

Nonbinding estimates: *Not applicable*

Binding Guaranteed estimates: Applies to *Interstate shipments* and *Out of the local area* (35 miles) shipments. Binding Estimates are in writing and provide the shippers items to be moved, any special services and moving conditions that were included in the price quoted. At the time of shipment, any additional items to be moved, moving conditions not listed on the Bill Of lading or services performed by the carrier at the request of the shipper and not covered in the binding written estimate will be billed at the appropriate rate, and a Change Order/ Addendum to estimated cost of services will be completed.

Binding Not to exceed estimates: Applies only to *Local same day* Expedited Service and Exclusive use of vehicle shipments within the *local area* not to exceed the 35 mile rule. Binding Not to exceed Estimates are in writing and provide the shippers items to be moved, any special services and moving conditions that were included in the price quoted. At the time of shipment, any additional items to be moved, moving conditions not listed on the Bill Of Lading or services performed by the carrier at the request of the shipper and not covered in the binding written estimate will be billed at the appropriate rate, and a Change Order/ Addendum to estimated cost of services will be completed.

Hourly Rate: *Local Area* only, 35 mile rule applies using Carrier's Tariff Hourly rate.

The hourly rate is used in cases where exact services cannot be determined. Packing and unpacking labor services. And Labor only services, Unload and Load services.

Charleston, SC	Anderson, SC	Mauldin, SC	Greenville, SC	Spartanburg, SC
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